

GME Program Coordinator Excellence Award 2011



Susan D. Scott

Internal Medicine
Keesler Medical Center, Keesler AFB
Biloxi, MS

Nominators had this to say:

“Susan had the arduous task of serving as the residency coordinator for a program that was essentially destroyed by Hurricane Katrina. Along with a handful of dedicated staff, Susan was instrumental in re-establishing the Keesler Medical Center internal medicine program. Bringing a wealth of experience and a commitment beyond the mere scope of her duties, Susan worked tireless hours to bring a moribund program back. Less than a year after the program was restarted, the program coordinator was reassigned and Susan remained literally the only source of continuity for a nascent program. Her dedication to

this program is without parallel.”

“As a program coordinator for a military residency program Mrs. Scott has many additional roles than her civilian counterparts. Our 23 residents each travel for 2 away rotations per year at other facilities and perform these rotations all over the country, and in Europe. All of these travel months require significant Department of Defense pre- and post-travel paperwork, coordination of monthly performance evaluations, and documentation of travel expenses. Susan coordinates this workload with ease, freeing our residents to concentrate on learning the practice of medicine, rather than government paperwork.”

“Her most striking gift is her care and compassion for each and every one of her residents. She continually goes above and beyond, helping our residents' families as well. She organized a babysitting service for one of our residents whose wife was diagnosed with cancer and undergoing chemotherapy. This allowed for the resident and family to get through this very difficult time, without an interruption in training.”